

INTEGRATED POLICY FOR QUALITY AND ENVIRONMENT

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Technor Italsmea promotes a corporate policy aligned with continuous improvement objectives in service quality and reliability, full customer satisfaction, compliance with legal and other applicable requirements, and enhancement of environmental performance while respecting health and safety at work.

The company is committed to upholding corporate values by meeting the needs and expectations of all stakeholders through the adoption of an Integrated Quality and Environmental Policy. This policy is appropriate to the company's purpose and context, serves as a reference for setting strategic short- and medium-term objectives, complies with mandatory and voluntary requirements, and aims at continuous performance improvement.

FOCUS ON THE CUSTOMER

- *Constant attention to the customer, identifying and interpreting their needs, recognizing their central role in defining service standards and requirements.*
- *Increasing customer satisfaction and addressing market demands, considering the business context, stakeholder expectations, mitigating risks, and seizing opportunities.*



COMMITMENT TO ENVIRONMENTAL PROTECTION

Evaluation and monitoring of environmental impacts and commitment to reducing significant impacts.

Optimization of energy and natural resource use, avoiding waste and seeking low-impact solutions.

Promoting a culture of safety and environmental protection through training and operational

Communicating sustainability principles to suppliers, customers, and relevant stakeholders

Maintenance of a management system to prevent pollution and safeguard the environment.

Setting environmental objectives based on context and activity impacts.



Adopting technological and design measures for environmental protection and emergency prevention.

Minimizing environmental impact through Life Cycle Assessment (LCA) logic, using recyclable materials and reducing industrialization of products with welding and treatments

Complying with UNI EN ISO 14001 standards, focusing on process logic and risk prevention

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COMMUNICATION AND STAKEHOLDER ENGAGEMENT

- Open dialogue with stakeholders to raise awareness of environmental impacts and promote quality and environmental principles.
- Careful consideration of stakeholder requests and full cooperation with public authorities in managing emergencies to minimize negative impacts.
- Collaboration to promote best practices and innovations for sustainable development.

STAFF EMPOWERMENT

- Employee participation and accountability through engagement, training, and information on Quality, Safety, and Environment topics.
- Continuous professional development of employees and collaborators to enhance skills, awareness, and value—essential tools for continuous improvement and innovation.



COMMITMENT TO CONTINUOUS IMPROVEMENT

- Maintaining and improving the Management System and performance in Quality and Environment.
- Continuous improvement to eliminate non-conformities, optimize process efficiency, and increase customer satisfaction.
- Innovation and constant search for new solutions aligned with core principles and specific objectives.
- Product reliability.
- Supplier qualification and periodic evaluation.
- Production efficiency monitoring.
- Plant maintenance.
- Adequate tools.
- Monitoring, controlling, and improving defined processes through periodic improvement plans.



COMPLIANCE COMMITMENT

- Ensuring compliance with contractual, legal, and customer-specific quality and environmental requirements

The company aims to fully meet all mandatory and voluntary requirements related to certification standards: UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015

Activities are subject to periodic internal audits to identify and prevent negative performance effects. TECHNOR ITALSMEA also applies surveillance and auditing procedures to ensure compliance with quality, safety, and environmental standards



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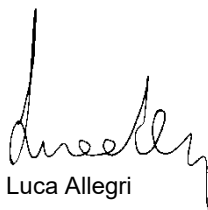
Our mission is to pursue and maintain an excellent level of Quality and environment in every activity, process, service or decision to achieve full customer satisfaction. Quality is not negotiable, and each of us is customer or supplier of our own colleague. The result is achieved through skills, contribution and effort of all people involved.

The approach to quality improvement requires method, cuorisity and tenacity as well as consistent decisions that contribute to more easily increasing the CULTURE OF QUALITY.

PILLARS OF TECHNOR ITALSMEA QUALITY POLICY



March 20th 2026


Luca Allegri
Chief Executive Officer
Technor Italsmea SpA